Eric D. Warner

UX Designer, Design Educator,
Front-End Developer

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> *A creative with over fourteen years of experience who is passionate about UX design and education through and through. Eric Warner has been given the opportunity to lead many successful projects that has even garnered attention from major online publications. Eric will continue to educate users and provide customer satisfaction with his unique design approach.*

Work Experience

Senior UX Designer at Peraton (Northrop Grumman), April 2021 - Present
• Currenlty works on two separate agile scrum teams designing for the SSA system known as HACPS on a daily basis.
• Promoted to Lead Component Designer where I create, maintain, and ensure that all components adheres to the design standards set by the User Experience Group.
• Documented and Identified key risk and issue areas that needed UX modification.
• Collaborates with team members daily and participated in weekly design critiques.

Design Educator at Thinkful (Chegg), June 2019 - Present
• Provided design critiques and resources to student mentees.
• Reviewed and graded students work online and in one on one format.
• Held mock interviews with students to get them prepared for the workforce.
• Reviewed student presentations and provided design feedback.

Service & Interaction Design Specialist at Fjord (Accenture), June 2019 - May 2021
• Collaborated with a close-knit team of Product Designers, Product Managers, and Engineers.
• Identified key areas that can be enhanced and justified my recommendations with research and inspiration.
• Balanced user-, design-, and business-oriented goals while continually striving to improve the entire customer experience.

• Worked alongside a Product owner to use both quantitative and qualitative data when making decisions and forming product roadmaps.
• Created user flows, mockups, and prototypes using old-school tools (pen and paper, notecards, whiteboards) and new-school ones too (Sketch, Invision).
• Observed usability tests during the creation process to help guide my designs to the best possible solution.
• Presented my work to the Product owner, as well as various project stakeholders and GSA senior leadership.
• Created and delivered over 60+ UX/UI designs for desktop, tablet, and mobile devices on-time based on sprint commitments.
• Lead review of the USWDS design system used on other federal clients with GSA Product Owner.
• Maintained and updated the GSA design system library with over 100+ design components.
• Mentored and reviewed over 100+ designs from product designers.
• Created best practices documentation around the global header and footer of the GSA website.

Senior UX Designer at DMI, March 2018 - March 2019
• Lead UX Designer for the CJAMS/MDTHINK project.
• Created high-fidelity wireframes, sitemaps and app maps for both responsive web and mobile applications across multiple platforms and operating systems.
• Worked closely with Department of Human Services (DHS) on activities such as persona development, user research and testing, including the authoring of user stories.

Director of Professional Development at AIGA, January 2016 - January 2019
• Facilitated engagements to identify mentors and mentees.
• Located professional development resources to share with members and board.
• Coordinated volunteers for events and other board initiatives.
• Identified talented prospective board members.
• Assisted in board recruiting efforts, including recruitment of successor.

UX Designer at T.Rowe Price, September 2014 - November 2015
• Gathered user feedback from our customer base.
• Sketched and created high fidelity wireframes using Axure, Adobe CC, and Invision.
• Validated design decisions with user by testing on usertesing.com with interactive prototypes.
• Redesigned and increased recurring transactions within the Account Access section by 5% in 6 months.

Skills

Adobe Photoshop

Adobe Dreamweaver

Axure

Adobe Illustrator

Adobe XD

HTML

Sketch

Invision

CSS

Education

Bachelors Degree in Computer Science at Art Institute of Philadelphia
September 2003 - June 2008
Activities and societies: AIGA Philadelphia Chapter

Licenses & Certifications

Section 508 standards for web at U.S. Department of Homeland Security
Issued Jan 2021 · No Expiration Date Issued
Credential ID b887a37a-8247-40d3-b292-332aaba24bbd

Enterprise Design Thinking Co-Creater at IBM, June 2018
https://www.credly.com/badges/f74cf-
fa6-6a7e-490b-908d-4877bc619e60/linked_in_profile

Enterprise Design Thinking Practitioner at IBM, June 2018
https://www.credly.com/badg-
es/430aea47-e2fb-4abf-a167-67f05ff1ae19/linked_in_profile