**Eric Warner**

A creative with over 10 years of experience in user interface design,

a 2016 Baltimore Innovation Awards “Technologist of the Year

nominee” who is featured in online publications such as Technically,

Afrotech, Thrive Global, and Authority Magazine for his works.  
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**SKILLS**

Adobe Creative Cloud, HTML(5), CSS(3), Wordpress, Omnigraffle, jQuery, Responsive Web Design, CMS Integration, Front End Development, Information Architecture, User Experience Design, Mobile App Design, User Interface Design, Collaboration, Competitive evaluation, Concept modeling, Contextual inquiry, Diagramming, Graphic facilitation, Heuristic evaluation, High fidelity prototyping, Interviewing, Personas, Scenarios, Sitemaps, Sketching, Specifications, Strategy Development, Surveying, Task Flows, Team-building, Usability testing, Wireframes, Workshops

**WORK EXPERIENCE**

Senior UX Designer **at DMI**

March 2018 - Present

I am responsible for leading the UX process for the CJAMS/MDTHINK project where I have created high-fidelity annotated wireframes, sitemaps and app maps for both responsive web and mobile applications across multiple platforms and operating systems. I have worked closely with our strategy department on activities such as persona development, user research and testing, including the authoring of user stories.

UX/UI Designer & Front-End Development **at EWCS Design**

October 2015 - Present

Founded a design firm focused on building products that create social change. Launched Rebond, a mobile trivia game for the iPhone. Provided a range of services to clients, including: UX/UI design, graphic design, and coding. Clients include Baltimore Virtual, Weltek Analytics Inc., Tagee, Eye Innovations, The Evoluer House, and 2010 National Policy Conference ‘TIME TO ACT’.

Director of Professional Development **at AIGA Baltimore**

January 2016 - January 2019

The Design Chair is in charge of developing, and managing the creative direction of designed materials for the chapter.

Responsibilities:

* Identifies top-tier designers in the community who are interested in volunteering their expertise; manages projects and oversees design volunteers.
* Coordinates design work between the chapter and other agencies/businesses.
* Keeps chapter branded documents updated and archived in PBworks and Google Drive
* Ensure AIGA Baltimore’s brand presence is consistent across all formats.
* Ensure all chapter design work is of the highest aesthetic and functional quality.
* Develop great relationships between the chapter and designers we collaborate with.
* Implement design, copy, and web best practices/guidelines when necessary.

UX Design Consultant **at T. Rowe Price**

September 2014 - November 2015

* Gathered user feedback from our customer base to sketch and create wireframes using Axure, Adobe CC, and Invision. Validated design decisions with user data by creating responsive clickable prototypes and testing on usertesing.com. Redesigned and increased recurring transactions within the Account Access section by 5% in 6 months.

Lead Design Consultant **at AARP**

August 2013 - August 2014

* Created user-centric designs that met the immediate needs of our target audience using Adobe CC. Conducted stakeholder interviews and both remote & in-person user interviews and usability tests at Blue media. Created click-throughs and prototypes for web, mobile, and tablet for use during tests using Adobe Dreamweaver, HTML5, and CSS3. Synthesized and compiled findings to inform UX strategy. Increased AARP online community engagement for the month of April: comments by 91%, posts by 7% to 10.3K, and likes by 38% to 1.2K.

**UX/UI Design & Front-End Development Consultant**

2008-2013

***Selected accomplishments/consulting projects:***

Front-End Development Consultant **at Philadelphia Eagles**

* Problem: The Lincoln Financial Field Revitalization Plan website was not currently accessible to mobile and tablet users. Solution: Used the Firebug plugin to figure out the websites current bugs. Hand coded the website using Adobe Dreamweaver, HTML5, and CSS3. The bugs were removed from the code and the responsive website was able to go live. Client was pleased with the final product.

Web Content Management Consultant **at American Public Health Association**

* Problem: American Public Health Association needed to turn static web pages into responsive web pages. Each page was coded in PHP with separate header and footer files. Solution: Manually removed the body of each individual page using Adobe Dreamweaver. Linked the header, footer, CSS files and Javascript libraries to each page. Updated the CSS file with CSS3 media queries to make it fully responsive.

Front-End Development Consultant **at Evoke Health**

* Problem: Belviq Patient support website needed to be hand coded from psd mockups. Solution: Created slices from the Adobe Photoshop files and began hand coding using Adobe Dreamweaver, HTML5, CSS3, and jQuery. Intergrated my HTML templates with the ASP.net backend ensuring that it functioned correctly. Users were able to login, check their calorie intake, and learn more about Belviq.

Art Director & Front-End Development Consultant **at Bank of America**

* Problem: Bank of America wanted to convert its print brochures into to Digital web brochures to make it easier for the financial team to give guidance. The web experience needed to be 508 compliant for its target audience. Solution: Sketched and eventually mocked-up wireframes for stakeholder approval using Adobe Illustrator. Created click-throughs and prototypes for web, mobile, and tablet for use during tests using Adobe Dreamweaver, HTML5, and CSS3. Financial Advisors were able to provide strategic guidance to Bank of America clients directly from their mobile devices.

Front-End Development Consultant **at D4 Creative Group**

* Problem: D4 Creative Group needed a person that cold effective code landing pages for some of their clients. Solution: Coded for web, mobile, and tablet for use during tests using Expression Engine, Coda 2, HTML, and CSS.

Front-End Development Consultant **at LevLane Advertising**

* Problem: Two of LevLane's clients Beneficial Bank, and Taco Bell needed to update content on their websites. Solution: Updated the content within two different websites using Adobe Dreamweaver, HTML, and CSS.

UX Design Consultant **at Rosetta**

* Problem: Rosetta Marketing needed a UX consultant with knowledge of the iPad user experience. Solution: Created wireframes from sketch to finish for an iPad application using Omnigraffle.

Art Director & Design Consultant **at Chase**

* Problem: JPM Chase redesigned its web experience to make it easier for its users. The web experience needed to be 508 compliant for its target audience. Solution: Design, Developed and delivered production-ready, rich, interactive product and/or service demos in Flash, HTML5 and other common Internet technologies. Designed and delivered production-ready site graphics (icons, graphical text headers, etc.). Provided visual design and JPMC visual standards guidance to project resources. Attended and was an active participant in project design reviews, and critiques.

Art Director & Design Consultant **at Tierney**

* Problem: Rosetta Marketing needed a Flash programmer with knowledge of Action script 3.0 to animate
* banner ads for TD Bank. Solution: Sketched and created story boards using Adobe Illustrator. Created frame animations in Flash using Tween lite and the Action script 3 programming language.

Front-End Development Consultant **at Bristol-Myers Squibb**

* Problem: Bristol-Myers Squibb was in need of a Flash programmer with knowledge of Action script 3.0 to help code their iPad application for one of its medical drugs. Solution: Programmed for the iPad application using Flash Action Script 3.0 coding.

Web Design Consultant **at Firmenich**

* Problem: Firmenich wanted to design creative logo's for its in-house agency. Solution: Sketched and created vector art using Adobe Illustrator.

**EDUCATION**

**Art Institute of Philadelphia -** Bachelors, Graphic Design, 2003 - 2008

**CERTIFICATIONS**

**IBM -** Enterprise Design Thinking Co-Creator, 2017

**IBM -** Enterprise Design Thinking Practitioner, 2017